



Your Doctor is Participating in a New Care Improvement Initiative from Medicare

Tallahassee Orthopedic Clinic is participating in a new Medicare program called the *Bundled Payments for Care Improvement (BPCI) initiative* Model 2 (“Bundled Payments Model 2”) for joint replacements along with its convener, Signature Medical Group, Inc. This participation means that Tallahassee Orthopedic Clinic orthopedic surgeons have voluntarily agreed to a new payment arrangement with the goal of providing you with higher quality, more efficient, more coordinated care that should lead to a faster recovery time. Participation in this initiative will not affect your access to care nor restrict your freedom to choose your health care providers.

Bundled Payments Model 2 aims to help give you better care

Medicare is using the Bundled Payments Model 2 initiative to encourage your doctors, hospitals, and other health care providers to work more closely together, so you get better care during and following your hospital stay.

Tallahassee Orthopedic Clinic orthopedic surgeons are working closely with the hospitals and other health care providers who will care for you during your surgery and extending through the recovery period. By working together, your health care providers are planning more efficient, high quality care as you undergo treatment and recovery. The changes in care you get are expected to lower the cost of care to Medicare, while your costs remain unchanged. Hospitals, doctors, and other providers who care for you following a hospital stay may be rewarded for providing you with high quality, more coordinated care. Medicare will monitor your care to make sure you and others receive the high quality care you deserve.

As a patient with Tallahassee Orthopedic Clinic participation in Signature Medical Group’s *Bundled Payment for Care Improvement Initiative* you will receive a designated Case Manager to walk you through the course of treatment for your joint replacement. The Case Manager will begin working with you and your family from the time your surgery date is scheduled through the rehab period, generally 90 days after you have been discharged from the hospital.

The Case Manager will accommodate and support your needs by:

- Helping you understand the pre-admission process as well as the preparation for surgery
- Reviewing with you what you can expect before surgery, during hospitalization and at discharge from the hospital

- Explaining the recovery process and helping you develop a discharge plan ahead of time for optimal recovery
- Providing ongoing care coordination throughout the post-surgical rehab period to ensure that transitions between care providers is seamless and that appropriate high quality care is provided to hasten your recovery period and return to normal daily activities
- Keeping your personal health information confidential and protecting your privacy under the HIPAA Privacy Rule (Health Insurance Portability and Accountability Act)

It's your choice which hospital, doctor, or other providers you use

You have the right to choose which hospital, doctor, or other post-hospital stay health care provider you use.

- To find a different doctor, visit Medicare's Physician Compare website, <http://www.medicare.gov/physiciancompare>, or call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.
- To find a different hospital, visit <http://www.hospitalcompare.hhs.gov/> or call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.
- To find a different skilled nursing facility, visit Medicare's Nursing Home Compare website, <http://www.medicare.gov/nursinghomecompare>, or call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.
- To find a different home health agency, visit Medicare's Home Health Agency Compare website, <http://www.medicare.gov/homehealthcompare>, or call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.

Get more information

Your Case Manager looks forward to working with you. Your case manager will reach out to you to schedule your initial call to begin the coordinated care process. For more information about the Tallahassee Orthopedic Clinic Bundled Payments Model 2 program please contact Melissa D. Sibille, BPCI Nurse Case Manager, by phone at 850-219-1887, or by email at Melissa.Sibille@tlhoc.com, or Jenny Conyers, BPCI Nurse Case Manager, by phone at 850-201-3685, or by email at Jenny.Conyers@tlhoc.com

If you have issues or questions concerning program compliance please contact the BPCI team via email at bpcicompliance@signaturehealth.net.

If you have questions or want more information about Bundled Payments Model 2 from Medicare, you can call 1-800-MEDICARE. You can also find additional information at www.innovation.cms.gov.